

## DATA SUBJECTS' RIGHT TO BE INFORMED

**DATA PROTECTION OFFICE:** Ferpinta S.A.

**HEAD OFFICE:** Rua 13 de Julho, 3731-956 Vale Cambra

**E-MAIL:** [ferpinta@ferpinta.pt](mailto:ferpinta@ferpinta.pt)

**DATA PROTECTION OFFICER'S EMAIL:** [epd.fer@ferpinta.pt](mailto:epd.fer@ferpinta.pt)

FERPINTA SA is responsible for the processing of personal data for the purposes of customer/supplier management.

For the purposes of customer/supplier management, in particular the formalization of contact with the representative, as a natural person, of the customer/supplier, the personal data collected refer to:

- **Name;**
- **Telephone number;**
- **E-mail address;**

**Lawful basis:** The processing of personal data has as its lawful basis:

- The need to draw up a contract: formalization of contact with the individual representative of the customer/supplier.

### Time limits for data storage:

- The data processed for the purposes of customer/supplier management (formalization of contact with the representative of the customer/supplier) will be kept for a period of one year after the termination of the contractual relationship;
- The billing information will be kept for a period of 10 years, pursuant to article 19, paragraph 1 of DL 28/2019.
- The retention periods may be extended up to 6 months in cases of potential litigation after the final sentence has been passed.

### Data subject rights:

• The Data Subject may, at any time, request from the Data Protection Officer **access** to personal data concerning him/her such as **rectification** or erasure, **restriction** of processing, and the right of data **portability** (unless any of the restrictions provided for in Regulation 679/2016 are applicable).

• The Data Subject has the right to **lodge a complaint** with the **National Data Protection Authority** or Competent Authority.

- The Data Subject may contact the Data Protection Officer by e-mail: [epd.fer@ferpinta.pt](mailto:epd.fer@ferpinta.pt)